



Terms and Conditions

Our aim is to make your visit to Country Huts on the Wolds a brilliant experience and to enable this, we ask that you read and accept our terms and conditions.

These conditions set out the basis of the holidaymakers contract (the guest) with Country Huts on the Wolds.

The contract becomes effective on receipt of deposit payment from the guest.

Booking - Requested bookings are all subject to availability, once a booking has been requested it will only become a contract once the booking has been confirmed by Country Huts on the Wolds and the deposit (50% of the full cost) has been paid.

Once a booking is confirmed the holidaymaker is responsible for the total cost of the holiday as shown at the time of booking. The balance is due 30 days prior to arrival. Should the balance not be paid within 30 days of arrival, Country Huts on the Wolds reserves the right to re-market the dates.

Cancellation - More than 30 days prior to your booking date – If you cancel your booking within seven days of receiving your booking confirmation, we will refund the balance of any money you have paid us.

If you cancel your booking after 7 days of receiving your booking confirmation, we will retain the Initial Deposit (50% of the total cost of the booking) and refund the balance of any money you have paid to us.

Less than 30 days prior to your arrival date - We reserve the right to retain the Initial Deposit and the balance. Full amount is payable if cancelled within 30 days of arrival date. If you need to cancel or amend your booking you must telephone or email as soon as possible.

If you book less than 30 days before your arrival date, full payment will be required at the point of booking.

In the event of severe weather, Country Huts on the Wolds reserves the right to postpone the booking to another date both convenient with the guest and Country Huts on the Wolds and of equal value to the original booking.

Payment - The full balance of your stay is due 30 days prior to your arrival date unless arranged otherwise with us. The booking is taken on a provisional basis until the 50% deposit has been paid and cleared through the banking system. The booking then becomes confirmed.

Until the booking is confirmed, it can be cancelled at any time with prior notice. Arrival and Departure Bookings are from 4pm on day of arrival.

A contactless check-in process is in place and you will be given details of key collection 5 days ahead of your arrival.

Timings for winter bookings can be flexible subject to prior agreement with Country Huts on the Wolds.

On departure we expect the huts to be vacated by 10.00am. Guests are asked to leave the huts clean and tidy and in the same condition as they found the huts on arrival.

A late check-out for whatever reason, unless previously agreed with Country Huts on the Wolds, will be subject to an extra charge if this affects the servicing of the shepherds huts or the next guests.

In the event you may not be able to vacate the shepherds huts and we agree you can stay, you will be liable for the full costs of the normal booking periods and you will indemnify us for losses arising from claims from guests with bookings for the shepherds huts that need to be cancelled or amended.

Guests are asked to give consideration to other residents during their stay.

Liabilities - Ultimately Country Huts on the Wolds is located on a working farm with animals and many other hazards. Children must not be allowed un-supervised anywhere on the farm, and must be supervised at ALL times around the wood burning stove and fire pits. The bunk beds must also be used in a sensible way.

Country Huts on the Wolds will not be responsible to the guest at all, whether in contract, tort (including negligence), breach of statutory duty, restitution or otherwise for any injury, death, damage or direct, indirect or consequential loss (all three of which terms include without limitation pure monetary loss, loss of profits, loss of business or revenue, depletion of goodwill, lost expectation, loss of savings, lost data and similar loss) however caused arising from or in connection with the use of the facilities at Country Huts on the Wolds, including any computer virus.

Damage and Losses - It is the guests' responsibility to lock up the shepherds hut when they are away from the site. Country Huts on the Wolds cannot be held responsible for any of the guests' personal belongings brought to the site. The guest is responsible for leaving the hut in good order. Please alert Country Huts on the Wolds about any damage or breakages as soon as possible. Country Huts on the Wolds reserves the right to charge for excess damage.

Disabilities - We highly recommend that any guests with limited mobility contact Country Huts on the Wolds prior to booking with us as access to all our shepherds huts is via steps.

No Fire Policy - Fires are restricted to the wood burning stove and fire pits only.

No Smoking Policy - In consideration to all of our guests the shepherds huts are NO SMOKING PROPERTIES. Smoking is completely prohibited inside the huts and failure to comply will result in a charge of £250 for a deep clean of soft furnishings. Any guests smoking outside of the hut or at the fire pit are asked to dispose of their butts in a bin and must not litter the surrounding area.

Occupancy – The correct occupancy information can be found at the point of booking. You cannot allow more people to stay in the Shepherds Hut than expressly authorised.

Pets - Regrettably NO pets are allowed on site due to the site being located on a working farm with livestock in the surrounding fields.

Camping - Camping on the shepherds hut sites or surrounding area is strictly prohibited unless prior agreement with Country Huts on the Wolds.

Complaints - Any complaints must be made known to Country Huts on the Wolds immediately so that remedial action can be taken if required. In no circumstances will compensation be made for complaints raised after the holiday period has ended, or when the guest has denied Country Huts on the Wolds the opportunity to investigate the complaint and endeavour to put matters right during the holiday period.

Declaration - I have read the terms and conditions of this booking and agree on behalf of all members of my party to abide by those conditions during my stay at Country Huts on the Wolds. I understand that the 50% deposit must be paid on initial booking of the hut and failure to do so may result in cancellation of my booking. I am over eighteen years of age.